

# Graham N. Key

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## Summary

Through my work, I've seen first-hand how the online world affects the material conditions of everyday people. I've also seen the obstacles organizations face when trying to meet the growing digital needs of their audiences. It is my mission to help bridge the gap between those organizations and the people they aim to serve.

## Notable Work Experience

### *Oakland County, Michigan Government*

Website Specialist (Jan. 2017 – Present)

- Currently leading a site-wide ADA compliance audit
- Currently leading a re-branding of the Oakland County Blog
- Design webpages and craft editorial content for select county initiatives
- Conduct UI / UX audits on existing sites and issue recommendations
- Train new website editors to use content management system and other county applications
- Troubleshoot application errors with department liaisons

### *The Legacies Project*

Head of Digital; Board Member (Jun. 2016 – Present)

- Designed and built the non-profit's current website
- Currently leading development of a learning management system to expand the organization's reach
- Attend quarterly Board meetings and provide advice and feedback on the non-profit's overall strategy

### *The Index*

Publication Manager; Associate Editor (Apr. 2014 – Jun. 2016)

- Oversaw all day-to-day activities and guided paper's editorial direction
- Built, promoted, and curated the paper's first independent website
- Compiled analytics to grow weekly online audience

## Education

### *Kalamazoo College*

B.A. in History and Political Science, Cum Laude (Sep. 2013 – Jun. 2016)

## Skills and Approach

- I put my clients and their needs first.
- I come prepared. I do the homework and seek out answers, rather than guess.
- I'm a team player. I value close collaboration and clear communication with clients and colleagues alike.
- I consider every problem from both analytical and creative dimensions.
- I'm always learning and open to new ideas: balancing proven methods with fresh, innovative solutions.
- I bring my love for storytelling and helping people to every project.